



PRIMARY MARKETS AND APPLICATIONS

Retail/Hospitality

- Membership cards
- Events and season passes
- Guest and passenger cards
- Food safety labeling

Identification

- Employee badges
- Visitor badges
- K-12 identification and facility access

SALES/REFERENCE MATERIALS

The Source:

zebra.gosavo.com/

Partner Gateway:

<https://partnerportal.zebra.com>

ZC100 Product Home:

www.zebra.com/zc100

Global Services:

www.zebra.com/us/en/services.html

Learning Portal:

<http://learning.zebra.com>

Developer Tools:

www.zebra.com/software

For more information on the ZC100, please visit us on the web at: www.zebra.com

ZC100 Card Printer

NEXT GENERATION SIMPLICITY AND SECURITY IN A 'FIT EVERYWHERE' DESIGN

Whether your customers need to print single-sided employee identity badges or membership and event guest cards, the quality of their card printer has an impact on their business — from brand image to staff productivity, overall operational efficiency and operating costs. Now, there's a new kind of card printer designed to address it all — the ZC100. Our award-winning industrial design team has overhauled the traditional card printer with hardware and software technology advancements that create a complete card printing solution. Your customers get groundbreaking simple operation and the slimmest fit-everywhere design, along with a toolbox of additional capabilities that make the ZC100 even easier to integrate, use and manage.

TOP 10 REASONS WHY THE ZC100 IS TOP IN ITS CLASS

Painless plug-and-play deployment

The ZC100 is re-configured to work right out of the box. There's no time-consuming complicated set-up — your customers can just plug it in and start reaping the benefits the day their printer arrives.

Ingenious card feeder handles varying card thickness on-the-fly

Only the ZC100 has an advanced card feeder that instantly adjusts to the thickness of each card — no more adjusting for different card stocks.

Revolutionary new hopper design

The ZC100's completely re-designed hopper makes loading and unloading cards easier than ever. With the saloon-style output doors, there's nothing to open — just grab one card or the whole stack of cards. And unlike other printers in its class, the ZC100's input and output hoppers have the same capacity, reducing the need to refill and empty the hoppers.

Fool-proof ribbon changing

Changing a ribbon has never been so simple and uncomplicated — no instructions required.

- The ZC100's newly designed ribbon door latch can be unlocked and opened in one motion.
- The unique door-handle grip leaves no question about how to remove or insert the ribbon.
- A snug-fit ensures that ribbon is installed correctly.
- Embedded smartchips let customers know when to change the ribbon.

Good looks and slimmest profile in its class

The ZC100 has the consumer good looks required to fit in customer facing areas. And with its minimal footprint, the slimmest profile and lowest clearance in this printer class, the ZC100 was designed to fit in the most possible places.

All the connectivity options you need

In addition to USB 2.0 (standard), the ZC100 offers optional Ethernet and 802.11ac Wi-Fi, enabling your customers to give everyone who needs card printing instant access, maximizing printer usage.

Fast single-sided color and monochrome printing

We took a good thing and made it better. The ZC100 prints up to 30% faster in monochrome and 15% faster in color than its predecessor, Zebra's ZXP Series 1 card printers. And the ZC100's print speeds are among the fastest in its class.

Advanced security features

The ZC100 offers more security features than any other printer in its class:

- Kensington printer cover lock prevents the theft of card stock.
- Government-grade AES data encryption protects the most sensitive data during printing.
- Printer-to-host authentication to prevent printing from unauthorized applications or devices.

Innovative new driver with a graphical user interface

The intuitive interface in the ZC100's newly-designed driver makes it easier than ever to print cards. A visual display of the card allows users to instantly see how their card looks and how setting changes impact card design — eliminating the time and cost to repeatedly print test cards.

We speak your customer's language

Workers can interact with the ZC100 in their native tongue with driver support for multiple languages — English, Italian, Spanish, Portuguese (Brazilian), German, Polish, Russian, Simplified Chinese and Arabic.

COMPETITIVE COMPARISON: AT-A-GLANCE FIGHT SHEET

In the chart below, where appropriate, light blue shading indicates the best specification available for a specific feature.

COMPETITIVE COMPARISON: GROUP 1							
Zebra ZC100	Datacard SD160	Datacard SP30 Plus	Evolis Zenius Classic/Expert	HID Fargo C50	HID Fargo DTC1250e	Why it Matters	
AT-A-GLANCE ATTACK STRATEGY: ZC100 ADVANTAGES							
<p>Use these mini fight-sheets for a quick at-a-glance view of the advantages of the ZC100 over each competitive device.</p>	<ul style="list-style-type: none"> Less innovative design: harder-to-use card feeder, hopper, manual feed and ribbon changes Larger profile and overall footprint Slower monochrome printing Magnetic Stripe encoding only No Ethernet or Wi-Fi option Fewer security options 	<ul style="list-style-type: none"> Less innovative design: harder-to-use card feeder, hopper, manual feed and ribbon changes Larger profile and overall footprint No Ethernet or Wi-Fi option No security options 	<ul style="list-style-type: none"> Less innovative design: harder-to-use card feeder, hopper, manual feed and ribbon changes Larger profile Slower monochrome printing No encoding available on Classic model No Wi-Fi option Fewer security options 	<ul style="list-style-type: none"> Less innovative design: harder-to-use card feeder, hopper, manual feed and ribbon changes Larger profile Slower monochrome printing No Ethernet or Wi-Fi option Fewer security options No encoding options 	<ul style="list-style-type: none"> Less innovative design: harder-to-use card feeder, hopper, manual feed and ribbon changes Larger profile Slower monochrome printing Wi-Fi requires accessory Fewer security options 	<ul style="list-style-type: none"> Less innovative design: harder-to-use card feeder, hopper, manual feed and ribbon changes Larger profile Slower monochrome printing Wi-Fi requires accessory Fewer security options 	
	PHYSICAL CHARACTERISTICS						
Dimensions (H x W x D)	383 mm x 157 mm x 258 mm	391 mm x 175 mm x 224 mm	412 mm x 195 mm x 225 mm	310 mm x 195 mm x 205 mm	348 mm x 201 mm x 224 mm	348 mm x 201 mm x 224 mm	The ZC100 offers the slimmest profile and lowest clearance in its class to fit in the most possible places — including under a counter or shelf.
Smallest footprint	Yes	No	No	No	No	No	
EASE OF USE							
Card Feed Thickness Gauge	Automatically adjusts to any card thickness 10 - 40 mil	Manual adjustment for card thickness required 10 mil - 37 mil	Manual adjustment for card thickness required 9 mil - 55 mil	Manual adjustment for card thickness required 10 - 30 mil	Manual adjustment for card thickness required 9 mil - 40 mil	Manual adjustment for card thickness required 9 mil - 40 mil	Only the ZC100 offers a card feeder that automatically adjusts to the thickness of each card; users no longer have to adjust for different card stocks.
User Interface	Three tri-color LEDs	LCD	None	LED	Color changing status buttons	Color changing status buttons	While the ZC100 does not have a display, its status LEDs have been well-tested and designed to be as intuitive as possible, so users know at a glance what the printer needs.
Fool-proof ribbon changing	Ribbon cartridge impossible to load incorrectly with one-way insertion point	Ribbon spool Multiple ways to insert that could be wrong	Ribbon cartridge Multiple ways to insert that could be wrong	Ribbon cartridge Multiple ways to insert that could be wrong	Ribbon cartridge Multiple ways to insert that could be wrong	Ribbon cartridge Multiple ways to insert that could be wrong	The ZC100 offers the easiest ribbon changes in the industry — there's only one way to insert the ribbon and an innovative door-handle cartridge grip. Users will never wonder if they're inserting the ribbon correctly.

COMPETITIVE COMPARISON: AT-A-GLANCE FIGHT SHEET

COMPETITIVE COMPARISON: GROUP 1 (CONTINUED)							
	Zebra ZC100	Datacard SD160	Datacard SP30 Plus	Evolis Zenius Classic/Expert	HID Fargo C50	HID Fargo DTC1250e	Why it Matters
EASE OF USE (CONTINUED)							
Output door design	Saloon-style doors that: <ul style="list-style-type: none"> Enable one-step retrieval of any number of cards Maximize output hopper capacity Save space 	No-door design that: <ul style="list-style-type: none"> Requires users to lift cards to remove Reduces output hopper capacity due to clearance requirements Saves space 	No-door design that: <ul style="list-style-type: none"> Requires users to lift cards to remove Reduces output hopper capacity due to clearance requirements Saves space 	Users must open output hopper doors	Users must open output hopper doors	Users must open output hopper doors	The ZC100's saloon-style doors deliver three benefits. 1: Card removal is easy — there's no door to open or hopper walls that require lifting of cards. 2: Elimination of hopper walls and the related clearance requirement enables a major increase in hopper size. 3: No need to allow room on the desk to accommodate open doors.
Manual card feeder	Yes — with LED lightpipe guides	Yes	No	Yes	No	No	Only the ZC100 makes it simple with a lightpipe that guides them through the process, like an ATM machine.
SOFTWARE: DRIVER EASE OF USE							
Complete control over ribbons	Yes — right out of the box	No	No	No	No	No	The ZC100 driver gives your customers complete flexibility to incorporate ribbon capabilities into card designs, and optimize image settings with a card preview screen.
Customizable	Yes	No	No	No	No	No	Since the ZC100 driver is easily customizable, you can present different types of workers with the specific settings they need to do their jobs, preventing accidental changes that could impact card production.
Intuitive, readily accessible presentation of information	Yes	No	No	No	No	No	While all drivers offer the same basic settings, we invested a lot of time determining the most intuitive way to present information, eliminating the need to sift through many settings.
CARD PRINTING CAPABILITIES							
Single-sided/ Dual-sided	Single-sided	Single-sided	Single-sided	Single-sided	Single-sided	Dual-sided	The ZC100 is Zebra's single-sided printer; if customers require dual-sided printing, position the ZC300/ZC350.
Resolution	300 dpi	300 dpi	300 dpi	300 dpi	300 dpi	300 dpi	All printers in this class offer 300 dpi printing.
Speed: YMCKO	150 cph	150 cph	160 cph	150 cph	150 cph	225 cph	While HID Fargo DTC1250e claims a faster color printing speed, the ZC100 offers a fast 150 cph combined with other innovative design features that boost productivity and ease of use.
Speed: Monochrome	700 cph	500 cph	750 cph	500 cph	514 cph	600 cph	The ZC100 offers among the fastest monochrome printing speeds in its class.
Hopper capacity: input/output	100/100	100/25 (standard) 200/100 (option)	100/20	50/20	50/30	100/30	Only the ZC100's input and output hoppers have the same capacity, reducing the need to refill and empty the hoppers.
Encoding Options	Magnetic Stripe, Contactless (through third-party encoder)	Magnetic Stripe	Magnetic Stripe Contactless, Contact	Magnetic Stripe, Contactless, Contact (Expert model)	No	Magnetic Stripe, Contactless, Contact	With the ZC100's SDK, it's easy to add a third party contactless encoder to create 'pass through' contactless cards.

COMPETITIVE COMPARISON: AT-A-GLANCE FIGHT SHEET

COMPETITIVE COMPARISON: GROUP 1 (CONTINUED)							
	Zebra ZC100	Datacard SD160	Datacard SP30 Plus	Evolis Zenius Classic/Expert	HID Fargo C50	HID Fargo DTC1250e	Why it Matters
CONNECTIVITY							
USB	USB 2.0 (Standard)	USB 2.0 (Standard)	USB (Standard)	USB 3.0 (Standard)	USB 2.0 (Standard)	USB 2.0 (Standard)	USB 3.0 connectivity on the printer offers no performance or reliability benefits. The USB 3.0 specification dictates that peripheral devices like printers with USB 2.0 connectivity ports can operate with USB 3.0 PCs without any issues.
Ethernet	Yes (Optional)	No	No	Yes (on Expert Model)	No	Yes (Optional)	Optional Ethernet connectivity increases flexibility and printer usage; anyone has access to print cards without a direct connection.
Wi-Fi	802.11ac with MFi (Optional)	No	No	No	No	No (but Ethernet model supports optional wireless accessory)	Only the ZC100 offers a built-in Wi-Fi option, improving deployment flexibility and reducing costs. There's no need to run network cabling to printers.
SECURITY							
Locking Options	Cover lock; Kensington lock slot (standard)	Kensington lock slot (optional)	No	Kensington lock slot	No	Not specified	The ZC100's cover lock prevents the theft of card stock, as well as prevents unauthorized users from accessing the ribbon. Authorized personnel can dispose of the used ribbon using secure document handling services.
Printer-to-Host Authentication	Yes	No	No	No	No	No	Only the ZC100 offers printer-to-host authentication to prevent printing from unauthorized applications or devices.
Data encryption	Yes AES government-grade security	No	No	Yes	No	No	With the ZC100, AES government-grade encryption protects the most sensitive data during printing, such as account numbers.
Other	No	No	No	No	No	Resin Scramble (optional)	
TOOLS AND UTILITIES							
Software Development Kit	MultiPlatform SDK: Windows C#, .Net, Java and Android	DataCard XPS SDK for Visual C++, Visual C#, Visual Basic and Java	DataCard XPS SDK for Visual C++, Visual C#, Visual Basic and Java	Evolis Premium SDK	Not specified	Not specified	With the ZC100, one kit supports Android, Java and Windows environments. Customers can easily build card-printing apps with complete control over print and encode functionality from Windows, Linux, Mac OS and Android environments.
Card Design Software	CardStudio compatible	Complimentary TruCredential™ Express identification software	Complimentary TruCredential™ Express identification software	cardPresso XXS Lite	Swift ID embedded badging application	Swift ID embedded badging application	CardStudio is simple-to-learn and feature-rich card design software that makes it easy to design loyalty cards, gift cards, ID cards and more.
Support/Management Tools	Print Touch	Not specified	Not specified	Evolis Print Center	FARGO Workbench Diagnosis Utility	FARGO Workbench Diagnosis Utility	With Print Touch, workers can tap the ZC100 Print Touch tag with an NFC-capable mobile device to access how-to and troubleshooting information.

COMPETITIVE COMPARISON: AT-A-GLANCE FIGHT SHEET

In the following chart, where appropriate, light blue shading indicates the best specification available for a specific feature.

COMPETITIVE COMPARISON: GROUP 2						
Zebra ZC100	IDP Smart - 30S	MagiCard Enduro3E	Matica Moca II	NiSCA PR-C101	Why it Matters	
AT-A-GLANCE ATTACK STRATEGY: ZC100 ADVANTAGES						
<p>Use these mini fight-sheets for a quick at-a-glance view of the advantages of the ZC100 over each competitive device.</p>	<ul style="list-style-type: none"> Less innovative design: harder-to-use card feeder, hopper, manual feed and ribbon changes Larger profile Slower color printing No Wi-Fi option Fewer security options: no AES encryption or Kensington lock 	<ul style="list-style-type: none"> Less innovative design: harder-to-use card feeder, hopper, manual feed and ribbon changes Larger profile Slower YMCKO and monochrome printing No Wi-Fi option Fewer security options 	<ul style="list-style-type: none"> Less innovative design: harder-to-use card feeder, hopper, manual feed and ribbon changes Larger profile Slower monochrome printing Magnetic Strip option only (no Smart Card) No Ethernet option No security features 	<ul style="list-style-type: none"> Less innovative design: harder-to-use card feeder, hopper, manual feed and ribbon changes Larger profile Slower monochrome printing No Magnetic Stripe option No Ethernet or Wi-Fi option Fewer security features 		
PHYSICAL CHARACTERISTICS						
Dimensions (H x W x D)	383 mm x 157 mm x 258 mm	377 mm x 172 mm x 190 mm	453 mm x 206 mm x 233 mm	395 mm x 200 mm x 250 mm	330 mm x 178 mm x 229 mm	The ZC100 offers the slimmest profile and lowest clearance in its class to fit in the most possible places — including under a counter or shelf.
Smallest footprint	Yes	No	No	No	No	
EASE OF USE						
Card Feed Thickness Gauge	Automatically adjusts to any card thickness 10 - 40 mil	Manual adjustment for card thickness required 15 - 30 mil	Manual adjustment for card thickness required 20 - 40 mil	Manual adjustment for card thickness required 10 - 50 mil	Manual adjustment for card thickness required 30 mil (10 mill supported with a separate kit)	Only the ZC100 offers a card feeder that automatically adjusts to the thickness of each card, so users no longer have to adjust for different card stocks.
User Interface	Three tri-color LEDs	One LED button	Character LCD	LED	16 Character LCD	While the ZC100 does not have a display, its status LEDs have been well-tested and designed to be as intuitive as possible, so users know at a glance what the printer needs.
Fool-proof ribbon changing	Ribbon cartridge Impossible to load incorrectly with one-way insertion point	Ribbon spool Multiple ways to insert that could be wrong	Ribbon spool Multiple ways to insert that could be wrong	Ribbon spool Multiple ways to insert that could be wrong	Ribbon cartridge Multiple ways to insert that could be wrong	The ZC100 offers the easiest ribbon changes in the industry — there's only one way to insert the ribbon and an innovative door-handle cartridge grip. Users will never wonder if they're inserting the ribbon correctly.
Output door design	Saloon-style doors that: <ul style="list-style-type: none"> Enable one-step retrieval of any number of cards Maximize output hopper capacity Save space 	No-door design that: <ul style="list-style-type: none"> Requires users to lift cards to remove Reduces output hopper capacity due to clearance requirements Saves space 	No-door design that: <ul style="list-style-type: none"> Requires users to lift cards to remove Reduces output hopper capacity due to clearance requirements Requires more space 	Users must open output hopper doors	Users must open output hopper doors	The ZC100's saloon-style doors deliver three benefits. 1: Card removal is easy — there's no door to open or hopper walls that require lifting of cards. 2: Elimination of hopper walls and the related clearance requirement enables a major increase in hopper size. 3: No need to allow room on the desk to accommodate open doors.

COMPETITIVE COMPARISON: AT-A-GLANCE FIGHT SHEET

COMPETITIVE COMPARISON: GROUP 2 (CONTINUED)						
	Zebra ZC100	IDP Smart - 30S	MagiCard Enduro3E	Matica Moca II	NiSCA PR-C101	Why it Matters
EASE OF USE (CONTINUED)						
Manual card feeder	Yes — with LED lightpipe guides	Yes	Yes	No	No	Only the ZC100 makes it simple with a lightpipe that guides them through the process.
SOFTWARE: DRIVER EASE OF USE						
Complete control over ribbons	Yes — right out of the box	No	No	No	No	The ZC100 driver gives your customers complete flexibility to incorporate ribbon capabilities into card designs, and optimize image settings with a card preview screen.
Customizable	Yes	No	No	No	No	Since the ZC100 driver is easily customizable, you can present different types of workers with the specific settings they need to do their jobs, preventing accidental changes that could impact card production.
Intuitive, readily accessible presentation of information	Yes	No	No	No	No	While all drivers offer the same basic settings, we invested a lot of time determining the most intuitive way to present information, eliminating the need to sift through many settings.
CARD PRINTING CAPABILITIES						
Single-sided/Dual-sided	Single-sided	Single-sided	Single-sided/Dual-sided available with field upgrade	Single-sided	Single-sided	The ZC100 is Zebra's single-sided printer; if customers require dual-sided printing, position the ZC300/ZC350.
Resolution	300 dpi	300 dpi	300 dpi	300 dpi	300 dpi	All printers in this class offer 300 dpi printing.
Speed: YMCKO	150 cph	128 cph	125 cph	150 cph	150 cph	The ZC100 offers a fast 150 cph combined with other innovative design features that boost productivity and ease of use.
Speed: Monochrome	700 cph	720 cph	514 cph	500 cph	643 cph	The ZC100 offers one of the fastest monochrome printing speeds in its class.
Hopper capacity: input/output	100/100	80/25	100/30	100/30	100/30	Only the ZC100's input and output hoppers have the same capacity, reducing the need to refill and empty the hoppers.
Encoding Options	Magnetic Stripe, Contactless (through third-party encoder)	Magnetic Stripe, Smart Card (Contactless, Contact)	Magnetic Stripe, Smart Card (Contactless, Contact)	Magnetic Stripe	Smart Card (Contactless only)	With the ZC100's SDK, it's easy to add a third party contactless encoder to create 'pass through' contactless cards.

COMPETITIVE COMPARISON: AT-A-GLANCE FIGHT SHEET

COMPETITIVE COMPARISON: GROUP 2 (CONTINUED)

	Zebra ZC100	IDP Smart - 30S	Magicard Enduro3E	Matica Moca II	NISCA PR-C101	Why it Matters
CONNECTIVITY						
USB	USB 2.0 (Standard)	USB (Standard)	USB 2.0 (Standard)	USB 2.0 (Standard)	USB 2.0 (Standard)	USB 3.0 connectivity on the printer offers no performance or reliability benefits. The USB 3.0 specification dictates that peripheral devices like printers with USB 2.0 connectivity ports can operate with USB 3.0 PCs without any issues.
Ethernet	Yes (Optional)	Yes (Optional)	Yes (Standard)	No	No	Optional Ethernet connectivity increases flexibility and printer usage; anyone has access to print cards without a direct connection.
Wi-Fi	802.11ac with MFi (Optional)	No	No	Yes (Optional - version not specified)	No	The ZC100 offers a built-in Wi-Fi option, improving deployment flexibility and reducing costs. There's no need to run network cabling to printers.
SECURITY						
Locking Option	Cover lock; Kensington lock slot (standard)	No	No	No	No	The ZC100's cover lock prevents the theft of card stock, as well as prevents unauthorized users from accessing the ribbon. Authorized personnel can dispose of the used ribbon using secure document handling services.
Printer-to-Host Authentication	Yes	Yes	No	No	No	The ZC100 offers printer-to-host authentication to prevent printing from unauthorized applications or devices.
Data encryption	Yes AES government-grade security	Yes	No	No	No	With the ZC100, AES government-grade encryption protects the most sensitive data during printing, such as account numbers.
Other	No	No	No	No	Security Cable option	
TOOLS AND UTILITIES						
Software Development Kit	MultiPlatform SDK: Windows C#/Net, Java and Android	Not specified	Not specified	Not specified	Not specified	With the ZC100, one kit supports Android, Java and Windows environments. Customers can easily build card-printing apps with complete control over print and encode functionality from Windows, Linux, Mac OS and Android environments.
Card Design Software	CardStudio compatible	ImageBase Lite SMART Design and SMART DB software included	Third-party software options	Matica Software suite	Third-party software options	CardStudio is simple-to-learn and feature-rich card design software that makes it easy to design loyalty cards, gift cards, ID cards and more.
Support/Management Tools	Print Touch	None	None	Not specified	None	With Print Touch, workers can tap the ZC100 Print Touch tag with an NFC-capable mobile device to access how-to and troubleshooting information.

THE BENEFITS OF SELLING ZEBRA CERTIFIED SUPPLIES

If something goes wrong with printing supplies, processes are interrupted, productivity suffers and costs rise. Selecting the right printing supplies is critical.

For businesses that depend on thermal label printing, Zebra Certified Supplies provide the most consistent quality, performance and service so customers never have to worry about printing supply problems interrupting their operations. Benefits include:

Consistently Outstanding Quality

- All materials are inspected, converted and pretested using thermal-optimized processes
- We never substitute materials for any reason, so you get reliable performance
- Avoiding mishaps and premature printer wear boosts productivity and lowers TCO

Exceptional Service

- Zebra's infrastructure facilitates unparalleled reliability, flexibility and convenience
- Reliable, flexible service means greater operational efficiency and business scalability — as printing needs grow and change, we've got you covered

Unmatched Expertise

- Over 30 years of thermal printer and printing supply specialization make Zebra the ideal partner: Our printing supplies and printers are made for each other — and better together
- Customers have true peace of mind knowing the industry's best is in their corner

PRINT DNA — TRANSFORMING PRINTERS FROM THE INSIDE

A superior hardware solution takes more than just hardware. Print DNA for Card propels Zebra Link-OS for Card printers into a class of their own, providing Zebra-only software tools that make life easier for everyone who touches Zebra Link-OS printers, from printing to printer management and application development.

For more information about Print DNA and its capabilities, please refer to www.zebra.com/printdna and the Print DNA Selling Guide.

ZC100 PRINT DNA TOOLS	
CardStudio	Simple-to-learn and feature-rich card design software makes it easy to design loyalty cards, gift cards, ID cards and more.
MultiPlatform SDK	The robust MultiPlatform Software Development Kit enables app creation on PCs, smart phones and tablets, supporting the most popular operating systems. It allows you to: <ul style="list-style-type: none"> • Easily build card-printing apps with complete control over print and encode functionality from Windows, Linux, Mac OS and Android environments • Enable card printing from Android mobile devices • Secure your apps with encryption and host authentication
Print Touch	With a single tap, you can use Android-based mobile devices to access how-to and troubleshooting information to help keep printers up, running and available.

ZEBRA GLOBAL SUPPORT SERVICE PLANS

SERVICE	FEATURES	TERMS
Zebra OneCare Select	<ul style="list-style-type: none"> • Comprehensive coverage, including printheads, normal wear and accidental breakage • Priority access 24x7 live technical support and software updates • Advance Replacement and Express Shipping (Next Day Device Replacement) • Commissioning • Online Return Material Authorization (RMA) support 	<ul style="list-style-type: none"> • 3 and 5 years • Renewals: 1 and 2 years
Zebra OneCare Essential	<ul style="list-style-type: none"> • Comprehensive coverage, including printheads, normal wear and accidental breakage • Priority access 8x5 live technical support and software updates • Three-day depot repair turnaround time plus free return ground shipping • Online Return Material Authorization (RMA) support 	

Note: Service availability may vary by region.

Features are subject to availability. Specifications are subject to change without notice.

Competitive data is based on publicly available information.